



# Optimize quality management to exceed expectations for your business results

Set up an integrated quality management system and take swift action to prevent or correct issues. OptiPro Quality Issue Management provides rich functionality for issue identification and monitoring, root-cause analysis, issue prevention and resolution, and more. Enhance quality assurance, **reduce the cost of quality, and drive continuous manufacturing improvements.**

With OptiPro solutions, manufacturers can run enterprise-wide, closed-loop quality management processes to prevent deficiencies, enable continuous process improvement, and sustain quality control.

OptiPro solutions help manufacturers comply with manufacturing regulations, drive down operating costs, limit poor product visibility, and meet customer and stakeholder expectations.

- Standardize quality management with guided processes and business rules
- Increase visibility into product quality – and reduce the risk of safety and other issues
- Spot and resolve problems earlier to reduce the costs of poor quality
- Enhance customer satisfaction with improved complaint handling
- Ensure compliance with legal regulations and industry standards
- Improve manufacturing quality to enhance brand reputation and competitiveness

The software's functionality supports:

## •• Quality management

- Enforce quality control on incoming materials, outgoing materials and also the material manufactured in the shop floor.
- Support for AQL Acceptance sampling 100% inspection and quality data capture as part of statistical process control.
- Supports flexible definition of Quality Plans and capture material and product quality information.
- Supports definition of quality specifications by Business Partner so different business partners can have different quality criteria.
- Record and report quality results across business operations.